We understand this is a time of great uncertainty for residents, family members and our employees. We continue to provide the best in care for our residents, and are committed to keeping you informed through this Daily Bulletin and posts to our website. If your loved one is directly impacted, you will also be contacted by telephone. Below is a list of our current outbreak status of residents and employees.

You may notice that we are using some different terms to report COVID-19 status at our sites. Please note: we are posting the same information, but the language for the various categories has been updated as per Alberta Health Services directives. We have been advised that these changes will help facilitate a swift response and provide an early indicator of possible positive testing. Please refer to our web page for the updated definitions.

Bethany Calgary
• No Active Cases; Site still in Outbreak
• Sunshine Point Level 8: Site Under Investigation (formerly Probable)

Hillside Manor
• Outbreak Prevention (formerly COVID-19 Free)

The numbers of positive cases will change as employees complete self-isolating and are able to return to work, and as residents recover. Where there is a new case noted for either an employee or resident, we will identify that case as “new” on the first day it is posted, after which time it will be rolled into our ongoing numbers.

While there are currently no active confirmed cases, the site will be in COVID-19 Outbreak Status until May 24th. After this date, the MOH/CDC will determine if the outbreak can be lifted.

We will be allowing for outside visits once our site COVID Outbreak Status has been removed. At this time we will notify families to begin arranging visits with their loved ones at Bethany Calgary as per the processes outlined on our website.

In the meantime, please continue to abide by our current visitor restrictions at Bethany Calgary.

We appreciate your understanding and thank you for your continued cooperation and your patience as we carefully work through the details of this new order.

Please reach out to the Site Administrator with any questions or concerns you may have:
Site Administrator: Margot Hagarty
Email: Margot.Hagarty@Bethanyseniors.com

For more information on Bethany’s COVID-19 response visit:
BethanySeniors.com/covid-19-faq/

Our Outbreak Process
We have implemented a series of outbreak processes and protocols to help keep people safe. Please read our statement online for a summary of the steps we are taking.

Here’s a brief overview:

• If any resident displays symptoms, they will receive immediate attention, a swab will be taken and the resident’s family will be notified.

• Employees with confirmed cases of COVID-19 are self-isolating at home, at the direction of Alberta Health Services (AHS) and the Medical Officer of Health. They will not return to work until cleared by Public Health.

• Employees identified by the Medical Officer of Health who have been in close contact with a confirmed individual are at home, self-isolating as a standard precaution. They will not return to work until cleared by Public Health.

Additional Resources and Information
Government of Alberta
Government of Canada
World Health Organization

For good news stories happening at Bethany, please go to our social media channels: