

Bethany Tour Checklist

Bethany has prepared the following checklist to help guide you during your tour and give you suggestions of what to look for and ask. Use it while touring Bethany to help you consider the features at Bethany and make an informed decision about your loved ones care.

We Care



How does the resident or family participate in developing the plan of care?		
Do staff members work together to evaluate each individual resident's interests and needs?		
Do staff members interact with residents in a courteous and respectful way?		
What is the ratio of staff to residents?		
Does Bethany offer in-house clinics for vision, hearing, dental, x-ray, lab service etc.?		
Does Bethany offer support programs to maintain daily functioning?		
Does Bethany provide dementia care if my loved one needs it?		
Is there a physician to support my loved one and that is accessible 24 hours a day?		

We Show Respect



Does Bethany offer a variety of recreation and wellness activities?		
Are activities modified to the resident's needs and interests?		
Does Bethany offer a variety of food choices?		
Does Bethany have a Resident & Family Council? Does it influence decisions for resident care and quality of life?		

We Are Responsible



Do residents have private and quiet areas to visit with family, friends or physicians?		
Are there accessible outdoor areas for residents to use?		
Is the outside and inside of Bethany clean and well maintained?		
Is Bethany accredited and inspected regularly?		
Does Bethany have handrails in the hallway and grab bars in the bathrooms?		
Is it easy for wheelchairs to move around inside Bethany?		
When floors are cleaned, are there warning signs or are areas blocked off to prevent accidents?		
Are bathrooms conveniently located within the resident's home?		
Are residents encouraged to have personal items in their home? (Pictures, furniture).		
Does the resident home have accessible storage for personal items?		
Do the dining rooms have a warm atmosphere?		
Does Bethany inform me of accommodation fees and additional fees for care?		
Are there signs throughout the home to help residents get around?		
With consent, does Bethany share information about the resident with family members?		
Is Bethany able to provide palliative care? (Enhance comfort, dignity and pain control).		
Does Bethany consider different cultural, religious, and spiritual needs?		
Is Bethany conveniently located and does their visiting policy meet my needs?		
Does Bethany have a hair salon, general store and active volunteers that visit?		